

# Fiscal Year 2007 Scorecard

July 2006 – June 2007

## EDUCATION

**Goals** Develop workforce to meet the needs of Chicago employers  
Expand employment opportunities for all residents of Chicago

**Targets** 12 new, model career academies initiated at CPS  
2-3 years  
2X increase in completions (job attainment or 4-year transfer) at CCC  
50% reduction in cost / completion for City Colleges of Chicago (CCC)

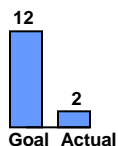
### Accomplishments

- Secured Mayoral endorsement for new vision of career education at CPS
- Developed plan to improve Ren 2010 processes
- Developed path forward for making CCC more relevant to Chicago's future and responsive to residents' needs

### Partners

- Booz Allen Hamilton
- Boston Consulting Group
- Federal Reserve Bank of Chicago
- Mercer HR Consulting

### Model Career Academies initiated



## ENVIRONMENT

**Goal** Chicago ranked #1 in sustainability\*

**Targets** Environmental scorecard published and tracked for City of Chicago  
1-3 years  
30% increase in municipal scorecard performance  
3 largest sister agencies aligned with environmental scorecard

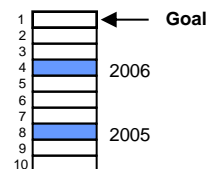
### Accomplishments

- Developed environmental scorecard
- Aligned actions of all City departments with scorecard
- Implemented project management system at DOE
- Developed Green Business Strategy
- Launched Zero Waste Strategy effort

### Partners

- Bain & Company
- Boston Consulting Group
- Deloitte Consulting
- Mercer HR Consulting

### Sustainability ranking\*



## CITY SERVICES

**Goal** Chicago recognized nationally as a model for municipal operations

**Targets** 30% improvement in effectiveness of all services targeted  
1-2 years  
\$1 million improvement in bottom line efficiency of all areas targeted

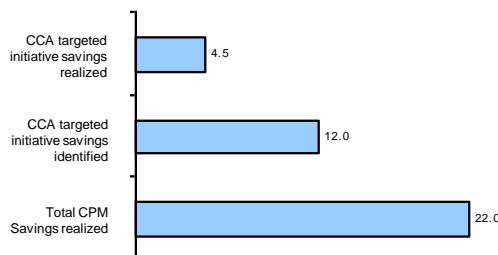
### Accomplishments

- Created Advisory Council of senior business leaders for Chicago Performance Management (CPM)
- Rolled out new IT system for CPM
- Launched initiative to make CPM known publicly
- Developed scorecards and management processes for City-wide, interdepartmental priorities
- Reduced inspection processing times for gang houses from 128 to 8 days
- Expedited implementation of two low income housing projects by > 6 months each
- Reduced wait time for taxi inspections by 50 min per taxi, saving ~ 13,000 hours per year
- Improved productivity of building inspectors by ~ 40%
- Developed plan to consolidate >2mm ft<sup>2</sup> of office space and organization to manage of \$1 billion RE portfolio
- Instituted new performance management system at Chicago Transit Authority

### Partners

- Aon Consulting
- AT Kearney
- Booz Allen Hamilton
- KPMG
- McKinsey & Company
- Mercer HR Consulting

### Savings to City \$ millions\*



\* Annual operating savings  
\*\* Includes all savings identified by City resulting from CPM in City fiscal year

## QUOTES

**What a contribution! This organization accomplished more in 20 years than most do in 50. The business community in Chicago sees a challenge, analyzes it, accomplishes it and moves on to the next.**

- Richard M. Daley, Mayor

**We need more partners like CCA - folks whose only agenda is to get the work done.**

- Chief of Staff, Chicago Public Schools

**CCA provides a canvas as big as the City to experiment with.**

- CCA consultant

**They came in and helped us focus on the really important stuff.**

- Commissioner

**In my eighteen years of working with the City Colleges, it was the first time that I saw so much positive effort to help fashion a vision for the City Colleges.**

- Marc Schulman, President, Eli's Cheesecake


**The City of Chicago is a better place to live because of CCA's partnership with City government.**

- Ron Huberman, Chief of Staff to Mayor Daley

## PARTICIPATING FIRMS

Abbott Laboratories	ComEd	Mesirow Financial
Ancora Associates	Deloitte Consulting	Mercer HR Consulting
Aon Consulting	Eli's Cheesecake	Motorola
Ariel Capital Management	Ernst & Young	Northern Trust
A.T. Kearney	Exelon Corporation	Northwestern Memorial Healthcare
AT&T	Federal Reserve Bank of Chicago	Northwestern University
Bain & Company	Financial Investments Corp	Portion Pac Chemical Corp
Bank of America	Goodness Greeness	Related Midwest
The Boeing Company	Illinois Tool Works	S&C Electric Company
Booz Allen Hamilton	Instituto del Progreso Latino	Sonnenschein Nath & Rosenthal
Boston Consulting Group	Kellogg Graduate School of Mgmt	Turner Construction
Chicago Community Trust	KPMG	U of C Graduate School of Business
Chicago Public Schools	LaSalle Bank	US Bank
Chicago Urban League	Madison Dearborn Partners, LLC	US Equities Realty
Chicagoland Chamber of Commerce	Marsh & McLennan RE Advisory	Walgreen Company
Civic Federation	McDonald's Corporation	Wal-Mart Stores
CNA Financial	McKinsey & Company	World Business Chicago

## PRIVATE SECTOR RESOURCES

	2005	2006 	2007
Number of firms participating	NA	29	51
Number of firms contributing resources	2	10	11
Value of services contributed (\$ millions)	0.9	2.5	5.6
Foundation grants (\$ millions)	0.2	0.2	0.3
Total project-based expenditure (\$ millions)	1.4	3.0	6.3
Leverage (total project expenditures/foundation grants)	7	15	19

## GRANTS

Searle Funds at the Chicago Community Trust	\$250,000
MacArthur Foundation	\$50,000
Spencer Foundation	\$25,000
Lumina Foundation	\$10,000
Joyce Foundation	\$5,000
<b>Total</b>	<b>\$340,000</b>