# Fiscal Year 2008 Scorecard

**July 1, 2007 – June 30, 2008**

## CITY SERVICES

**Goal**
Streamline delivery of human, business, and municipal services to optimize effectiveness and achieve multi-million dollar savings in City budget

**Position**
Position Chicago to be recognized nationally as model for municipal operations and innovation

**Targets**
$1-3$ million bottom-line improvements for each municipal department targeted

**1-2 years**
Continuously improve effectiveness, performance goals, and efficiency for all targeted services

**Accomplishments**
- Developed options for new generation of Navy Pier
- City commitment to implement recommendations from 21st Century Commission's interim report:
  - Moving to self-certification for select building inspections
  - Reducing the cost to the City and time for businesses to establish MBE/WBE status
  - Consolidating a handful of disparate programs into the Department of Human Services
  - More frequent publication of performance indicators
- Final report of the Commission, with approximately 50 additional recommendations, scheduled for release Fall 2008

**Partners**
- Accenture
- AT Kearney
- Deloitte
- Earth Tech
- KPMG
- Mercer HR Consulting
- O-H Community Partners
- Scott Balice Strategies

## EDUCATION & WORKFORCE

**Goals**
Develop workforce to meet the needs of Chicago employers
Reduce number of working poor in Chicago on a continuous basis

**Targets**
12 new, model career academies initiated at CPS

**2-3 years**
X% increase in productivity of Chicago’s workforce*

Y% increase in economic mobility of working poor families*

**Accomplishments**
- Launched LEADS, to redefine workforce system so it meets the needs of both business and residents
- Launched Transportation, IT, Healthcare, and Hospitality career academy design teams and submitted proposals
- Developed plan to eliminate the nursing shortage in Chicago

**Partners**
- Aon Consulting
- AT Kearney
- Bain & Co.
- Booz & Co.
- Deloitte
- Pepper Construction
- Skidmore Owings & Merrill
- Tishman Speyer
- *Multiple teams

**Model Career Academies initiated**
- Ag School: Community Svcs., West (Hospitality); Austin Polytech (Mfg); ACE Technical (Arch & Engr); LEADS sponsored Transportation, Technology, Hospitality, and Healthcare academies

**Sustainability ranking**

<table>
<thead>
<tr>
<th>Year</th>
<th>Rating</th>
</tr>
</thead>
<tbody>
<tr>
<td>2005</td>
<td>7</td>
</tr>
<tr>
<td>2006</td>
<td>4</td>
</tr>
<tr>
<td>2007</td>
<td>3</td>
</tr>
</tbody>
</table>

*As published by Sustainlane

## ENVIRONMENT & TRANSIT

**Goals**
Establish #1 ranking in sustainability*
Make Chicago's transit system the most innovative, fastest growing system in the nation

**Targets**
0% growth (vs. 2007) in greenhouse gas emissions in Chicago

**1-3 years**
12% increase in CTA ridership

**Shared**
vision and funding for future of transit in Chicago

**Accomplishments**
- Recommended green jobs strategy for transitional employment
- Developed CTA transformation strategy
- Increased efficiency of bus maintenance and cleanliness functions
- Reduced bus bunching (big gaps) by 15% system wide; 30% on key routes
- Launched real-time “unbunching” pilots
- Coordinating city-wide congestion reduction program

**Partners**
- Alvarez & Marsal
- Bain & Co.
- BCG
- Booz & Co.*
- Deloitte
- Huron
- IDEO
- Kellogg
- KPMG
- Katzenbach
- McKinsey*
- UofC GSB
- U of MI
- Multiple teams

**Ridership change**

<table>
<thead>
<tr>
<th>Year</th>
<th>Change</th>
</tr>
</thead>
<tbody>
<tr>
<td>2007</td>
<td>+ 5.3%</td>
</tr>
</tbody>
</table>

*YDT increase, vs. 2007

## Sustainability ranking**

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<tr>
<td>2007</td>
<td>3</td>
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</tbody>
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### FIRMS CONTRIBUTING STAFFING

#### Platinum: Highest level of in-kind support in past 3 years
- AT Kearney
- Bain & Company
- Booz & Company
- Exelon
- Mayer Brown

#### Gold: Consistent annual increase in contributions for past 3 years
- Deloitte
- KPMG

#### Sapphire: New staffing contributors
- Alvarez & Marsal
- Aon
- Earth Tech
- FD Ashton Partners
- Foundation Post
- IDEO
- Katzenbach Partners
- O-H Community Strategies
- Scott Balice Strategies

#### Sterling: Consistent support on committees for 5 years running
- AT&T
- Exelon
- US Equities
- Washington, Pittman, and McKeever

### PARTICIPATING FIRMS


### PRIVATE SECTOR RESOURCES

<table>
<thead>
<tr>
<th>Grants</th>
<th>2005</th>
<th>2006</th>
<th>2007</th>
<th>2008</th>
</tr>
</thead>
<tbody>
<tr>
<td>Searle Funds at the Chicago Community Trust</td>
<td>$150,000</td>
<td></td>
<td></td>
<td></td>
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<tr>
<td>Joyce Foundation</td>
<td>$125,000</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>MacArthur Foundation</td>
<td>$75,000</td>
<td></td>
<td></td>
<td></td>
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<tr>
<td>Total</td>
<td>$350,000</td>
<td></td>
<td></td>
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</table>

<table>
<thead>
<tr>
<th>Number of organizations participating</th>
<th>2005</th>
<th>2006</th>
<th>2007</th>
<th>2008</th>
</tr>
</thead>
<tbody>
<tr>
<td>2005: NA</td>
<td>29.0</td>
<td>51.0</td>
<td>132.0</td>
<td></td>
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<tr>
<td>2006: 2.0</td>
<td>10.0</td>
<td>11.0</td>
<td>18.0</td>
<td></td>
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<tr>
<td>2007: 0.9</td>
<td>2.5</td>
<td>5.6</td>
<td>12.5</td>
<td></td>
</tr>
<tr>
<td>2008: 0.2</td>
<td>0.2</td>
<td>0.3</td>
<td>0.4</td>
<td></td>
</tr>
<tr>
<td>Total: 1.4</td>
<td>3.0</td>
<td>6.3</td>
<td>13.3</td>
<td></td>
</tr>
<tr>
<td>Leverage (total project expenditures/foundation grants)</td>
<td>7.0</td>
<td>15.0</td>
<td>21.0</td>
<td>38.0</td>
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