### QUALITY OF LIFE & PUBLIC SERVICES

**Position Chicago as the most livable city in the world, by promoting efficient public services that support a vibrant quality of life**

**Accomplishments**
- Released Taxpayer Action Board report: ~100 options to reduce State expenditures up to $5 billion per year
- Created leadership team and plan for a conservation campus
- Redeployed 150 police officers from administrative to street duty
- Launched and managed Recovery Partnership, Mayor Daley’s collaboration with the philanthropic community, to maximize the benefits of ARRA in Chicago
- Redesigned contracting process between the City and non-profit delegate agencies, to reduce time 50%
- Released 21st Century Commission report including 100 recommendations and millions in potential savings; led to:
  - Self-certification for certain building inspections
  - Consolidation of 10 City departments to 4

**Partners**
- A.T. Kearney
- Bain & Company
- Deloitte
- Hewitt Associates
- KPMG LLP
- L.E.K. Consulting
- The Lucas Group
- Mayer Brown LLP

**Global Quality of Life Ranking***

<table>
<thead>
<tr>
<th>Rank</th>
<th>Country</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td></td>
</tr>
<tr>
<td>2</td>
<td></td>
</tr>
<tr>
<td>3</td>
<td></td>
</tr>
<tr>
<td>4</td>
<td></td>
</tr>
<tr>
<td>5</td>
<td></td>
</tr>
<tr>
<td>6</td>
<td></td>
</tr>
<tr>
<td>7</td>
<td></td>
</tr>
<tr>
<td>8</td>
<td></td>
</tr>
<tr>
<td>9</td>
<td></td>
</tr>
<tr>
<td>10</td>
<td></td>
</tr>
</tbody>
</table>

*As published by Mercer

### ENVIRONMENT & TRANSIT

**Establish Chicago as the nation’s #1 “green” city and CTA as the most innovative, fastest growing U.S. system**

**Accomplishments**
- CTA awarded international Most-Improved Metro award
- Saved CTA bus customers 500,000 hours/month in waiting time via better bus spacing
- Improved train efficiencies, increasing capacity by ~2,100 customers for daily morning service
- Identified opportunities to reduce the cost per tree trimmed by the City by 60%
- Grew CTA ridership 5.5%, to more than 500 million, exceeding most other major metropolitan transit systems
- Chicago ranked first for environmental innovation in SustainLane city rankings
- Chicago ranked in top 10 of all major green city rankings; only city with population over 1 million to do so

**Partners**
- Alvarez & Marsal
- A.T. Kearney
- Bain & Company
- Chicago Booth School of Business
- IDEO
- Illinois Institute of Technology
- Katzenbach Partners
- The Monitor Group, Inc.

**Sustainability ranking***

<table>
<thead>
<tr>
<th>Rank</th>
<th>Partner</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td></td>
</tr>
<tr>
<td>2</td>
<td></td>
</tr>
<tr>
<td>3</td>
<td></td>
</tr>
<tr>
<td>4</td>
<td></td>
</tr>
<tr>
<td>5</td>
<td></td>
</tr>
<tr>
<td>6</td>
<td></td>
</tr>
<tr>
<td>7</td>
<td></td>
</tr>
<tr>
<td>8</td>
<td></td>
</tr>
<tr>
<td>9</td>
<td></td>
</tr>
<tr>
<td>10</td>
<td></td>
</tr>
</tbody>
</table>

**As published by SustainLane

### EDUCATION

**Ensure that every student who graduates from CPS is ready for postsecondary education and a career**

**Accomplishments**
- Designed and gained approval for four new, model career academies
- Began implementation of revamped Career and Technical Education strategy
- Helped new CEO define and launch initiatives to support key priorities
- Instituted performance management system at CPS central office
- Reduced CPS operating budget by $100 million through central office staff reductions

**Partners**
- Booz & Company
- The Boston Consulting Group
- McKinsey & Company
- The Parthenon Group

### WORKFORCE DEVELOPMENT

**Revamp education and workforce systems to meet the needs of Chicago employers, residents, and communities**

**Accomplishments**
- On track to eliminate the nursing shortage in Chicago: established 137 new seats in nursing schools and plan for 630 more by next academic year
- Placed more than 500 workers in hospitality jobs via revamped Service Works center
- Created and launched the Chicago Workforce Investment Council (CWIC) to set priorities, coordinate, and oversee all workforce efforts in Chicago
- Opened CWICstats at the University of Chicago, to assess the return on workforce investments, communicate performance, and improve workforce system

**Partners**
- Deloitte
- Edelman
- Leo Burnett Worldwide, Inc.
- Mayer Brown LLP

---

*Sponsored by the Civic Committee of The Commercial Club of Chicago*
### PRIVATE SECTOR RESOURCES

<table>
<thead>
<tr>
<th>2005</th>
<th>2006</th>
<th>2007</th>
<th>2008</th>
<th>2009</th>
</tr>
</thead>
<tbody>
<tr>
<td>Firms contributing resources (pro bono staff)</td>
<td>2</td>
<td>10</td>
<td>11</td>
<td>18</td>
</tr>
<tr>
<td>Participating organizations</td>
<td>N/A</td>
<td>19</td>
<td>40</td>
<td>114</td>
</tr>
<tr>
<td>Total contributing and participating</td>
<td>N/A</td>
<td>29</td>
<td>51</td>
<td>132</td>
</tr>
<tr>
<td>Value of resources contributed by partners ($ millions)</td>
<td>0.9</td>
<td>2.5</td>
<td>5.6</td>
<td>12.5</td>
</tr>
<tr>
<td>Foundation grants ($ millions)</td>
<td>0.2</td>
<td>0.2</td>
<td>0.3</td>
<td>0.4</td>
</tr>
<tr>
<td>Total value of services contributed ($ millions)</td>
<td>1.8</td>
<td>3.4</td>
<td>6.9</td>
<td>13.9</td>
</tr>
</tbody>
</table>

### GRANTS

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>The Boeing Company</td>
</tr>
<tr>
<td></td>
<td>Joyce Foundation</td>
</tr>
<tr>
<td></td>
<td>Searle Funds at the CCT</td>
</tr>
<tr>
<td></td>
<td>Lloyd A. Fry Foundation</td>
</tr>
<tr>
<td></td>
<td>Annie E. Casey Foundation</td>
</tr>
<tr>
<td></td>
<td>Global Philanthropy Partners</td>
</tr>
<tr>
<td></td>
<td>Steans Family Foundation</td>
</tr>
<tr>
<td></td>
<td>Chicago Community Trust</td>
</tr>
<tr>
<td></td>
<td>Total Grants</td>
</tr>
</tbody>
</table>

### FIRMS CONTRIBUTING RESOURCES (PRO BONO STAFF)

<table>
<thead>
<tr>
<th>ERC</th>
<th>Name</th>
</tr>
</thead>
<tbody>
<tr>
<td>$100,000 - $1 million over 2 years</td>
<td>A.T. Kearney</td>
</tr>
<tr>
<td></td>
<td>Bain &amp; Company</td>
</tr>
<tr>
<td></td>
<td>The Boston Consulting Group</td>
</tr>
<tr>
<td></td>
<td>Katzenbach Partners</td>
</tr>
<tr>
<td></td>
<td>McKinsey &amp; Company</td>
</tr>
<tr>
<td></td>
<td>The Parthenon Group</td>
</tr>
<tr>
<td>$1 million over 2 years</td>
<td>Deloitte</td>
</tr>
<tr>
<td></td>
<td>Hewitt Associates</td>
</tr>
<tr>
<td></td>
<td>Huron Consulting Group</td>
</tr>
<tr>
<td></td>
<td>IDEO</td>
</tr>
<tr>
<td></td>
<td>KPMG</td>
</tr>
<tr>
<td></td>
<td>The Lucas Group</td>
</tr>
<tr>
<td></td>
<td>Mayer Brown LLP</td>
</tr>
<tr>
<td></td>
<td>The Monitor Group, Inc.</td>
</tr>
<tr>
<td>First-time contributors</td>
<td>Duo Consulting</td>
</tr>
<tr>
<td></td>
<td>Edelman</td>
</tr>
<tr>
<td></td>
<td>Hewitt Associates</td>
</tr>
<tr>
<td></td>
<td>L.E.K. Consulting</td>
</tr>
<tr>
<td></td>
<td>Leo Burnett Worldwide</td>
</tr>
<tr>
<td></td>
<td>The Lucas Group</td>
</tr>
<tr>
<td></td>
<td>The Monitor Group, Inc.</td>
</tr>
<tr>
<td></td>
<td>The Parthenon Group</td>
</tr>
</tbody>
</table>

### PARTICIPATING ORGANIZATIONS

A.T. Kearney  
- Advance Illinois  
- Advocate Health Care  
- After School Matters  
- AIT Worldwide Logistics  
- Allegro Chicago, A Kimpton Hotel  
- Alvarez & Marsal  
- American Airlines  
- Amtrak  
- Annie E. Casey Foundation  
- Aon Consulting  
- Association for Career and Technical Education (ACTE)  
- AT&T  
- Illinois  
- Atlas Tool and Die Works  
- Azteca Foods, Inc.  
- Bain & Company  
- Bethel New Life  
- BlueCross BlueShield of Illinois  
- Bluestein and Associates  
- The Boeing Company  
- Booth School of Business  
- Booz & Company  
- The Boston Consulting Group  
- Boulevard Healthcare LLC  
- Brad Neuman, LLC  
- Burlington Northern and Santa Fe Railroad  
- The Caras Program  
- Center for Adult and Experiential Learning  
- Center for Governmental Studies, Northern Illinois University  
- Center for Labor and Community Research  
- Chapin Hall Center for Children  
- Chicago 2016  
- Chicago and Cook County Building and Construction Trades Council  
- Chicago Botanic Garden  
- The Chicago Community Trust  
- Chicago Convention and Tourism Bureau  
- Chicago Council on Global Affairs  
- Chicago Deferred Exchange Company  
- Chicago History Museum  
- Chicago Housing Authority  
- Chicago Jobs Council  
- Chicagoland Chamber of Commerce  
- Chicago Marriott Downtown Magnificent Mile  
- Chicago Metropolis 2020  
- Chicago Park District  
- Chicago Public Schools  
- The Chicago School of Professional Psychology  
- Chicago Transit Authority  
- Chicago Urban League  
- Chicago Workforce Board  
- Chico & Nunez, P.C.  
- Circle of Service Foundation  
- City Colleges of Chicago  
- City of Chicago  
- City of Rock Island  
- City of Winnetka  
- Civic Committee of The Commercial Club of Chicago  
- Civic Federation  
- CNA Financial  
- Columbia College Chicago  
- ComEd  
- The ComfortCake Company, LLC  
- Congress for the New Urbanism  
- Consortium on Chicago School Research  
- CSX Transportation  
- CWIC (Chicago Workforce Investment Council)  
- Deloitte & DePaul University  
- DeVry University  
- Drinker Biddle & Reath  
- Edelman  
- Educational Data Systems, Inc.  
- Eleanor Foundation  
- Exelon Corporation  
- Expeditors International of Washington, Inc.  
- Federal Reserve Bank of Chicago  
- FedEx  
- The Field Museum of Natural History  
- First Hospitality Group, Inc.  
- Flying Food Group, LLC  
- Ford Foundation  
- Franzek Radelet P.C.  
- Friedman Properties, Ltd.  
- Grand Victoria Foundation  
- Greater Southwest Development Corporation  
- Harborside  
- The Harris School of Public Policy  
- Heartland Alliance  
- Heirs of the Promise Church  
- Henry C. Mendoza & Associates  
- Henry Crown and Company  
- Hewitt Associates  
- Hilton Hotels  
- Hispanic Housing Development Corporation  
- Hospitality Academy at McCormick Place  
- Huron Consulting Group  
- Hyatt Regency Chicago  
- IDEO  
- Illinois Business RoundTable  
- Illinois Community College Board  
- Illinois Farm Bureau  
- Illinois Hotel and Lodging Association  
- Illinois Institute of Technology  
- Illinois Restaurant Association  
- Illinois Trucking Association  
- Instituto del Progreso Latino  
- International Warehouse and Logistics Association  
- IWI Transportation and Logistics Task Force  
- John A. Logan College  
- The John D. and Catherine T. MacArthur Foundation  
- The Joyce Foundation  
- JP Morgan Chase  
- Karr Associates  
- Kellogg School of Management  
- Kendall College  
- KLM Royal Dutch Airlines  
- Knight Engineers & Architects  
- Knox College  
- KPMG LLP  
- LB. Stanton Consulting, Inc.  
- L.E.K. Consulting  
- Leo Burnett  
- Lewis and Clark Community College  
- Lincoln Park Conservancy  
- Lincoln Park Zoo  
- LISC Chicago  
- Lloyd A. Fry Foundation  
- Lloyd Consulting, Inc.  
- Loyola University  
- The Lucas Group  
- Macy’s, Inc.  
- Madison County  
- Madison Dearborn Partners, LLC  
- The Marmion Group  
- Mayer Brown LLP  
- McCormick Foundation  
- McKinsey & Company  
- Mercy Hospital and Medical Center  
- Merrill Lynch  
- Metisori Financial  
- Metropolitan Chicago Healthcare Council  
- Metropolitan Planning Council  
- Michael Scott & Associates  
- Microsoft Corporation  
- Midway Moving and Storage  
- Mitchell & Titus, LLP  
- The Monitor Group, Inc.  
- Morrill & Associates  
- Morton Arboretum  
- Multi-MAC  
- Museum of Science & Industry  
- National ABLÉ Network  
- National Research Center for Career and Technical Education  
- National Safety Council  
- New Covenant Life Church  
- New Millennium School of Health  
- Nixon Peabody  
- Norfolk Southern Railroad  
- Northern Trust  
- Northwestern Memorial Hospital  
- O-H Community Partners  
- OLYMPUS, LLC  
- Orbit WorldWide, Inc.  
- The Parthenon Group  
- Partnership for New Communities  
- Peggy Notebaert Nature Museum  
- Pepper Construction  
- Phoenix International Freight  
- Policy Planning Partners  
- Polish National Alliance  
- Polk Bros. Foundation  
- PorteaCo, LLC  
- Public Communications Inc.  
- Public/Private Ventures  
- Regional Transportation Authority  
- The Renaissance Schools Fund  
- Resurrection Health Care  
- The Rise Group, LLC  
- Robert Morris College  
- Rubin & Norris, LLC  
- Rush University Medical Center  
- Schneider National  
- Scholz and Scholz  
- Senior Lifestyle Corporation  
- Shawnee Development Council, Inc.  
- Shiloh Community Unit School District #1  
- Sidney Austin LLP  
- Sinai Health System  
- Skidmore Owings and Merrill  
- Southern Illinois University School of Medicine  
- Spencer Foundation  
- St. Anthony Hospital  
- Starwood Hotels and Resorts  
- State of Illinois  
- Steans Family Foundation  
- Sterling Partners  
- Studio Gang Architects  
- Swedish Covenant Hospital  
- Swissport USA, Inc.  
- Taxpayers’ Federation of Illinois  
- Tishman Speyer  
- Trans-tek  
- U.S. Department of Transportation  
- Union Pacific Railroad Co.  
- United Association of Plumbers and Steamfitters  
- United Neighborhood Organization  
- United Way of Metropolitan Chicago  
- UNITEHERE Local #1  
- University of Chicago  
- University of Illinois at Chicago  
- University of Illinois at Urbana-Champaign  
- UPS  
- US Equities Realty, Inc.  
- Voice for Illinois Children  
- W.W. Grainger, Inc.  
- Walgreen Company  
- Washington, Pittman & McKeever, LLC  
- West Central Building Trades  
- Westside Health Authority  
- Willis Stein & Partners  
- Women Employed  
- Women’s Business Development Center  
- Woods Fund of Chicago  
- Woodstock Institute  
- Workforce Enterprise Services, Inc.  
- The Workforce Institute  
- World Business Chicago  
- Zorch International, Inc.  
- Zurich North America  

---

Page 2 - 2009 Scorecard