Dear Chicagoans:

Before I took office, one of my first actions as Mayor-elect was to launch a collaborative effort with Cook County Board President Toni Preckwinkle to save taxpayer dollars, increase efficiency, and improve the quality of services through an unprecedented level of coordination between City and County governments.

In March 2011, President Preckwinkle and I tasked the Joint Committee on City-County Collaboration with identifying savings through shared services, and in July of last year I announced that along with generating significant service improvements, the City and County had identified more than $33 million in annual savings and revenue, halfway to our initial goal of at least $66 million in savings by the end of 2014. I am pleased to announce that after two years, the City-County Collaboration has already surpassed its initial goal by locking in $70.9 million in savings and revenue for both governments.

The initiative has achieved significant savings and service improvements, but this is just the beginning for City-County Collaboration. I am committed to our partnership with Cook County, and I look forward to continue working together to find savings, reduce inefficiencies, and improve government services for our residents.

Sincerely,

Rahm Emanuel

Mayor Rahm Emanuel
October 8, 2013

Dear Residents of Cook County:

When I assumed office, I set forth four key goals that would transform Cook County government: 1) fiscal responsibility, 2) transparency and accountability, 3) improved services and 4) innovative leadership. I have long recognized that collaboration between the public sector, private sector and other government agencies is critical to achieve these four goals and make Cook County a better place to live and work. In June 2011, the City of Chicago and Cook County launched an unprecedented collaboration effort that would make our two governments more efficient, improve services to all residents and save the taxpayers millions of dollars. Mayor Rahm Emanuel and I announced that our goal was to realize at least $66 million in savings by the end of 2014.

Through combined dedicated efforts, new opportunities for operational efficiencies that benefit both the City and County have been identified. I am pleased to report to you that due to these joint efforts, we have surpassed our initial target.

As we face many difficult decisions to improve our fiscal climate, I am proud of the work the City-County Collaboration has accomplished to date and the measures we have taken to maximize the value of every tax dollar. However, there is much work yet to be done and additional savings yet to be realized. I look forward to continued collaboration with Mayor Emanuel, the City of Chicago and I look forward to the continued success that the City-County Collaboration brings to all County residents.

Sincerely,

Toni Preckwinkle
President
CITY-COUNTY COLLABORATION: SMART, EFFICIENT, TRANSFORMED GOVERNMENT

Mayor Rahm Emanuel and Cook County Board President Toni Preckwinkle are pleased to announce that at the two-year mark of the City-County Collaboration, the City and County have identified over $70.9 million in savings or new revenue through 60 initiatives across 16 collaboration areas. The City and County reached this milestone through initiatives to eliminate duplicative services, identify new efficiencies through coordinated enforcement and service delivery, and leverage economies of scale through joint procurements and grant applications.

In addition to delivering new savings and revenue, the Collaboration has streamlined procurement processes and simplified the certification and renewal procedure for minority and women-owned businesses, created summer and afterschool opportunities for youth, cracked down on illegal tobacco sales, and conducted job training exercises for first responders and other emergency personnel.

Through collaboration, Mayor Emanuel and Cook County Board President Preckwinkle are changing the culture in local government. County and City employees are working together at an unprecedented level to make smarter decisions that will benefit residents and businesses and continue to impact savings and service delivery for years to come.

Background:
The Joint Committee on City-County Collaboration (Joint Committee) was established in March 2011 to recommend ways the City and County could streamline services, improve residents’ interactions with government, and reduce costs. In June 2011, the Joint Committee issued a report describing 19 areas for collaboration and set the goal of achieving $66-$140 million by the end of 2014.

By the end of the first year, the collaboration achieved $33 million of savings and new revenue – halfway to the goal of $66 million by the end of 2014. The collaboration efforts in the first year also included the merging of three workforce boards into the Chicago-Cook Workforce Partnership, the launching of a joint vendor fair, as well as the coordination of new IT initiatives that improved residents’ on-line interaction with government.
SMART GOVERNMENT: COOPERATING TO IMPROVE PERFORMANCE

As part of the City-County Collaboration, City and County departments work together as “teams” and are tasked with thinking creatively to propose projects that maximize the use of every taxpayer dollar, save money, increase revenue, and improve service delivery and quality of life for residents. Since the City County Collaboration last provided a public update in June 2012, the partnership has identified more than $37 million in additional savings and revenue. This increase was accomplished through 60 initiatives in the following areas:

- Sharing Equipment, Services, or Facilities: $2.5 million in savings
- Joint Contracts: $2.9 million in savings
- Joint Enforcement: $11.8 million in new revenue
- Grants funds awarded due to collaboration: $10.1 million
- Joint Coordination on Projects: $3.8 million
- Streamlined coordination and information sharing: $6.9 million

Increased Revenue by Cracking Down on Illegal Tobacco Sales
The Revenue Team has continued to strengthen its tobacco enforcement efforts by cracking down on retailers that sell unstamped cigarettes for the sole purpose of avoiding taxes. Illegal sales of unstamped cigarettes deprive the City and County of revenue and also undermine public health efforts to reduce tobacco use, as decreasing cigarette prices makes cigarettes more affordable to youth and other consumers.

The City and County are now issuing citations for the each other’s Tobacco Tax violations, which has enabled investigation teams to inspect a larger number of businesses overall and identify additional revenue. In fiscal year 2013, the County has issued almost 300 citations totaling approximately $360,000 in additional revenue for the City, while the City has issued 180 of the County’s citations for approximately $283,000 in additional revenue.

Coming Together to Create Summer and Afterschool Opportunities for Children
Mayor Emanuel and President Preckwinkle are helping to build safer communities and have implemented violence prevention initiatives that expand after-school and summer job opportunities. The City and County have worked with community leaders in 11 neighborhoods to form “CARE Community Collaboratives.” These community steering committees are charged with establishing a strategic plan to improve public safety in their own neighborhoods, whether through expanding summer jobs programs, forming block clubs, or working with the City and the Chicago Police Department to shut down problem businesses.
Mayor Emanuel and President Preckwinkle also created the One Summer Chicago initiative to provide children and youth between the ages of 6 and 24 with meaningful summer engagement opportunities. In 2012, the program evolved and the City and County launched One Summer Plus, a first of its kind summer program for 700 justice-involved youth. This program focused on youth from neighborhoods with elevated rates of violent crime and provided them with mentoring, cognitive behavioral therapy, and a full-time job. A new study released from the University of Chicago Crime Lab found that when compared to similarly at risk-youth who did not participate in the 2012 One Summer Plus program, participants were approximately 50% less likely to be arrested for violent crime.

In the second year of the program, One Summer Chicago 2013 provided over 200,000 enrichment opportunities and 20,000 jobs for Chicago-area youth, exceeding the initial projection of 18,000. Youth worked at over 1800 worksites, including 260 private sector worksites, and more than 280 youth received offers for ongoing employment. One Summer Plus was also expanded this year to offer employment, mentoring, and social-emotional learning skills to 1000 justice-involved youth.

Enhancing Public Safety through Strengthened Coordination

When there is an emergency—whether it is a local natural disaster, terrorist attack or other local emergency—first responders are the first people on the scene, providing services ranging from medical assistance to crowd control. Through the City-County Collaboration, the City and County Homeland Security Departments are ensuring that the safety and security of residents is a top priority by implementing a joint approach to significantly improve the coordination, communication, and preparedness of first responders. The Homeland Security Team will share personal protective equipment and coordinate web and cyber security training, better equipping first responders to serve and protect residents, manage a greater local presence, enhance their interoperable training, and provide one system of inventory, distribution, and control.

“The ability of the Cook County Department of Homeland Security and Emergency Management to combine resources with our counterparts in the City has allowed us to allocate them more effectively and increase our preparedness for both manmade and natural disasters while saving the taxpayers of both the County and City money.”

– Michael Masters, Executive Director, Cook County Department of Homeland Security and Emergency Management
EFFICIENT GOVERNMENT: BETTER SERVICES AT A LOWER COSTS

Saving Taxpayer Dollars by Coordinating IT Purchases
The IT team is leveraging data and technology in order to guarantee that both governments provide the best services possible for residents, and the City and County CIOs are committed to ensuring that neither government is making technology investments without first checking to see if there are opportunities to work together. Through the hard work of the IT team, the City and County have jointly purchased software and hardware at cheaper prices, transitioned email and applications to the cloud, and, through partnership with the Homeland Security Team, united cybersecurity efforts to safeguard networks.

“The City negotiated a contract with Microsoft to take their email to the cloud. Due to our tight collaboration, the County was able to easily reach contract terms in record speed and is joining the City with cloud email.”
– Lydia Murray, Cook County Chief Information Officer

“For years our departments went out into the market to purchase software and hardware individually, losing money in the process. As we look for ways to stretch every taxpayer dollar as much as possible, it wouldn’t make sense not to work together. By buying in bulk, the City and County are getting more back for their buck in IT purchasing.”
– Brenna Berman, Commissioner and CIO, Chicago Department of Innovation and Technology (DoIT)

Streamlining the Procurement Process for Small Businesses
Through collaboration, the City and County have continued their commitment to the success of minority and women-owned businesses, and the MBE/WBE Team is working to improve the customer experience through the creation of a unified MBE/WBE certification system. Firms now only need to complete one application, which reduces the time, paperwork, and costs of completing two separate applications for MBE/WBE status.

“As the head of a woman-owned business, I want to thank Mayor Emanuel and President Preckwinkle for collaborating on minority and women-owned business certification. Just this summer, I had the opportunity to do work for the Cook County Forest Preserve District. However, I was not certified by Cook County. Thanks to reciprocal certification, the County accepted my WBE certification issued by the City and I was able to be a part of that opportunity.”
– Laura J. Pager, President, Gale Construction Company of Illinois

“Our review was thorough, efficient, and completed in a timely manner. The staff was very organized and knowledgeable about my file. The County/City Reciprocal Certification program saves my company time and money by not having to prepare redundant documentation for the same type of certification.”
– Shon Harris, Owner & President, LiveWire Electrical Systems, Inc. “Certified MBE/DBE”
Streamlining Printing Processes through Common Sense Reforms
To save taxpayer dollars and improve the quality of print services delivered, the City and County are currently sharing expensive equipment and software to ensure that the City and County print shops are using each other’s resources more efficiently. The City and County have streamlined printing processes and are covering each other’s workloads. For instance, the County is currently using the City equipment to eliminate their envelope and form backlog, and the City is starting to send color production runs to the County.

“As public servants, we should continually strive to reduce waste, reduce costs and save the taxpayers money. The partnership between City & County Graphic services demonstrates our dedication to the public by furthering our commitment of achieving this goal. I am proud to say that the Bureau of Asset Management has participated in this effort by reducing machinery, maintenance and supply costs. By pooling our resources, the public ultimately benefits both financially and by receiving improved quality of printing services.”
– Joseph Maul, Manager of Graphics and Reproduction Center, City of Chicago Department of Fleet and Facility Management

Consolidating Workforce Development Efforts
to Connect Residents throughout the Region with Jobs
In today’s challenging economy, it is critical to provide residents with the skills they need to compete in the workforce and accelerate economic growth in the City and County. Accordingly, within the first year of the City-County Collaboration, three local workforce investment boards – Chicago, Northern Cook and Southern Cook – were reconfigured into the Chicago-Cook Workforce Partnership. Prior to the consolidation, three administrative agencies were overseeing federal workforce development funds and programs, leading to a silo effect with little consistency throughout the boards. The single, reorganized Chicago-Cook Workforce Partnership is more attractive to potential funding sources, which has led to over $6.9 million in additional grant funding, and more than $2 million in reduced annual administrative costs. The Partnership has also improved service delivery to residents seeking jobs by providing a more comprehensive picture of job openings, career paths, and programs across the region.

“The Chicago Cook Workforce Partnership is a testament to the power of collaboration. By joining the prior existing federally-designated local workforce investment areas, we have shed artificial boundaries and gained uniform policies for the benefit of our residents and businesses alike.”
– Karin Norington-Reaves, CEO Chicago Cook Workforce Partnership
TRANSFORMED GOVERNMENT: FOCUSING ON RESULTS, NOT BUREAUCRATIC TURF

The City-County Collaboration has resulted in a culture change that encourages employees to share information, innovate, and pursue opportunities that will continue to influence service delivery and savings for future generations. Dozens of City and County employees have contributed to the City-County Collaboration efforts since the partnership was launched, and new opportunities continue to emerge. Team members hold regular working group sessions on a monthly, weekly, or more frequent basis, and senior staff from the Mayor’s Office and President’s Office meet bi-weekly, ensuring that team projects are moving forward.

Thinking Creatively to Maximize Taxpayer Dollars

By working together, teams continue to find ways to deliver on the promises made to City and County taxpayers. For instance, to reduce costs and energy consumption of City and County buildings during hours of peak demand, the Facilities/Energy team is developing a new agreement with a Demand Response Provider as identified in a competitive solicitation process. In addition, the Real Estate team is arranging for the conveyance of City-owned buildings to the County in order to save money through cost-avoidance, and the Fleet team is working to enhance the City and County fleet fueling services by finalizing an Inter-Governmental Agreement that will allow for the City to provide fueling services at its fuel sites for County cars within City limits.

“Through our renewed collaboration with the County, both organizations have shared and learned energy procurement and management best practices that ultimately led to better decision making and lower costs.”
– Janel Forde, Deputy Commissioner, Energy and Capital Planning, City of Chicago Department of Fleet and Facility Management

“Cook County is now incorporating the City in our daily lives, prior to acting on any purchase, and/or project...We always say to ourselves, ‘Can we piggyback on a City contract? Call the City, maybe they have a Contractor’ It’s just the way of life.”
– Jim D’Amico, Cook Count Facilities Management Director

“In an era of doing more with less, the opportunity to brainstorm and problem solve with my colleague at the City has been invaluable.”
– Anna B. Ashcraft, Real Estate Director, Cook County Real Estate Management Division
Exploring Further Ways to Collaborate
Since the initial Joint Committee report was proposed, new teams have formed, as City and County managers have explored further ways to work together. For instance, the staff from the Cook County Department of Environmental Control, and the City of Chicago Departments of Public Health, Transportation, and Fleet and Facility Management initiated the establishment of an Environment Team, which has already proposed a series of new goals and is cooperating to secure grant funding instead of competing. Additionally, a newly formed Transportation Team has already identified over $2M in estimated savings through ten proposed collaboration initiatives that leverage joint contracts and allow the City and County to share in-house services.

“The Joint Committee on City-County Collaboration
The Joint Committee is comprised of eight business, community, government, and labor leaders with extensive experience in improving service delivery. The Joint Committee meets bi-monthly to review and oversee the progress of the City-County Collaboration efforts.

The members of the Joint Committee on City-County Collaboration are:
• Gloria Castillo, Chicago United
• Deb DeHaas, Deloitte LLC
• Alderman Pat Dowell, 3rd Ward, City of Chicago
• Commissioner John Fritchey, 12th District, Cook County Board
• Ralph G. Moore, Ralph G. Moore & Associates (RGMA)
• Jorge Ramirez, Chicago Federation of Labor
• Juan Salgado, Instituto del Progreso Latino
• Paula Wolff, Metropolis Strategies

“Collaboration with the City has been extremely helpful to the County in regards to improving and enhancing fleet management as well as initiating a new car sharing program.”
- Jerry Pray, Cook County Senior Industrial Engineer

“Environmental issues typically do not stop at geographic boundaries, such as the City-County border. Cooperation and increased communication between environmental departments in the city and county to address these issues is critical to continue improving the environment in Cook County and the quality of life for its residents.”
– Kevin Schnoes, Deputy Director of the Cook County Department of Environmental Control

“Our City-County collaboration has brought together two units of Government that have worked closely to compliment our strengths—Staff and Contracts—and weaknesses so that we could deliver projects quicker and ultimately better serve the Residents of the City and County”
- John Yonan, P.E. Superintendent, Cook County Department of Transportation and Highways
CITY-COUNTY COLLABORATION TEAM INITIATIVES

These are savings and revenue identified since January 2013

1. Environment Team

   A. Construction & Demolition (C&D) debris recycling: Online tracking of recycling data that eases the burden on the regulated community
      i. Savings: $20,000 (total savings to the City)

   B. Environmental Compliance: Coordination to limit issues (contamination, theft of stolen property, etc.) that are typically associated with waste management and recycling facilities.
      i. Savings: $50,000 total ($25,000 City; $25,000 County)

   C. Contracts: Shared procurement of contractors for environmental activities
      i. Savings: $50,000 ($25,000 City; $25,000 County)

2. Facilities/Energy Team

   A. Demand Response Program RFP: The City and the County will develop a new agreement with a Demand Response Provider(s) as identified in a competitive solicitation process. The City is currently taking the lead on researching and drafting the RFP in collaboration with the County.
      i. Savings: $550,000 total ($50,000 City; $500,000 County)

   B. Landscaping Contract: The County will participate in a City Landscaping Contract (CDOT) and will collaborate on contractual dates.

   C. County Water Billing Consolidation: A large percentage of meters were read at the Jail in this quarter. Meter replacement ongoing.

   D. Meter Water Usage for major City/County Facilities: Installation of automatic read meters to begin in last quarter of 2013

3. Fleet Team

   A. Inter-Governmental Agreement for the City to provide fueling services for County cars within the City limits at the City’s fuel sites
      i. Savings: $50,000 (total savings to the County)

   B. Joint purchase of Vehicle Maintenance System: software package to upgrade City’s system and replace County’s

4. Homeland Security Team

   A. Shared personal protective equipment and mass care ordering and stockpile initiative
      i. Savings: $100,000 (total savings to the City)

   B. Collaborative training and exercise facility investment and usage
      i. Savings: $518,420 (total savings to the County)

   C. Web EOC
      i. Savings: Savings from this initiative will be realized either during or after an incident. By sharing a platform – this allows for seamless coordination between the City and County before, during and after an incident which in turn could lead to savings in personnel, equipment usage and also lead to faster reimbursement after a disaster (when applicable).
D. Cyber Security Training: Provide City and County employees with Cyber Security Training
   i. Savings: $6,000 total ($3,000 City; $3,000 County)

E. Joint Radio Equipment Contract: The City and County are working together on a joint RFP for radio equipment

5. IT Team

A. IT/Security Collaboration: Cook County using the City’s security-related templates for standards and process
   i. Savings: small savings in labor to create original documents

B. Sharing City payment card industry knowledge with the County: helps future efforts to structure County contract.
   i. Savings: small savings in labor to create original documents

C. County participating in City Cyber defense training

D. Email/Apps Collaboration: Cook County is incorporating the City’s cloud-based email solution into existing Microsoft agreement, which will produce savings – and is using Microsoft enterprise agreement to secure email archiving services.
   i. Savings: $400,000 (total savings to the County)

E. Wide Area Network Collaboration: Cook County is utilizing City contract to procure Cisco equipment for WAN upgrade more quickly – and secured a larger discount on Cisco equipment by taking the City’s recommendation to request a larger discount.
   i. Savings: $985,000 (total savings to the County: $685,000 savings for Phase I, and an additional $300,000 savings for Phase II)

F. Right of Way Collaboration
   i. Savings: TBD

G. MBE/WBE Collaboration: replace out-of-date vendor certification and compliance monitoring software
   i. Savings: $250,000 (total savings to the County)

H. Network Service RFP: The proposal calls for managing and supporting of LAN and WAN network infrastructure, which will include engineering. Monitoring, provisioning, and troubleshooting.
   i. Savings: TBD

I. Pulling Fiber from Dale to Thompson Center
   i. Savings: $193,000 (total savings to the City)

J. Automated Vehicle Location Services: multi-agency procurement to outfit various fleets and other GPS – enabled vehicles with tracking hardware supported by administrative mapping component.
   i. Savings: None based on conclusion of collaboration

K. SDE Server Consolidation: consolidation of spatial data engine to manage spatial data for relational database management. Access, setup and testing will be performed.
   i. Savings: $43,000 savings to the City

L. Investigate the possibility of County entering into a MPA with ESRI for a master purchasing agreement to allow all municipalities, including the City, to buy at County’s discount level
   i. Savings: TBD

M. Improvement data communication between County and City agencies
   i. Savings: TBD

N. Review of existing GIS applications for possible viewing capability/file transfers between agencies
   i. Savings: TBD
O. IT Team Bulk Purchase of software and equipment:
   i. **Savings:** $2M (identified by CCA)

6. Joint Homeland Security/IT Team initiative:
   A. Improvements in Intrusion Detection
      i. **Savings:** $5.3M ($2M each from UASI federal grant and an additional $1.3M in savings from joint purchase)

7. MBE/WBE Team – Revenue Neutral
   A. Revise City and County “NEW” certification applications including no-change affidavit and re-certifications
   B. Identify necessary M/WBE Regulations and Ordinance Changes
   C. Revise Standard Operating Procedures (SOP)
   D. City of Chicago and Cook County M/WBE Regulations and Ordinance changes
   E. City C2 system changes regarding application
   F. County replacement of certification/monitoring software to C2 system

8. Print Shop Team
   A. IGA between the City and County to provide print services for each other
      i. **Savings:** $740,000 ($90,000 City; $650,000 County)
   B. Implement Single Order Online System
      i. **Savings:** $20,000 (total savings to the County)

9. Real Estate Team
   A. Furniture reuse program
      i. **Project Completion:** Ongoing
   B. County use of vacated 13th District Police Station at 937 N. Wood
      i. **Savings:** $291,540 (total saving to the County)
   C. Conveyance of 6337 S. Woodlawn and 3524 S. Michigan to County for $1.00
      i. **Savings:** $298,000 ($40,000 City; $258,000 County)

10. Revenue Team
    A. Exchange of Updated Tax Registration files on Amusement Tax, Vehicle Fuel Tax, Parking Tax, Liquor Tax, and Non-entitled Use tax
       i. **Savings:** $600,000 total ($100,000 City; $500,000 County)
    B. Exchange of Tax Enforcement results twice annually
       i. **Savings:** $1,600,000 ($100,000 City; $1,500,000 County)
    C. IGA - Sheriff Jurisdictional to issue citations
       i. **Savings:** $255,000 (total savings to the County; City savings are pending negotiations)
    D. Overall Increased Tobacco Enforcement: Joint Tax Stamp IGA, inspection of licensed City Locations within a two-year period, and review of potential ordinance amendments to increase enforcement and compliance
       i. **Savings:** $10,900,000 ($3.9M City; $7M County)
    E. Joint Parking tax structure change (tier to %): Revenue neutral
F. County to continue to establish a City license hold on County Debtors  
   i. Savings: $600,000 (total savings to the City)

G. Tax Collection from data exchange, tobacco fines  
   i. Savings: $4M (identified by CCA)

11. Transportation Team

A. Share City Underground Coordination Map with the County  
   i. Savings: $300,000 (total savings to the County)

B. Use City/County Engineers for Ad Hoc Projects  
   i. Savings: $400,000 ($150,000 City; $250,000 County)

C. Construction Management Database  
   i. Savings: $400,000 (total savings to the County)

D. Pavement Condition Index (PC)  
   i. Savings: $50,000 (total savings to the County)

E. Use Existing Construction and Professional Engineering Contracts  
   i. Savings: $500,000 (total savings to the County)

F. Compare lane Marking Contracts

G. Sign Contracts:  
   i. Savings: $50,000 ($25,000 City; $25,000 County)

H. Rail Road Grade separations

I. Share County Striping Contract  
   i. Savings: $100,000 (total savings to the City)

J. Arterial resurfacing of County routes

K. Additional $250,000 in savings identified (spread amongst three initiatives): Arterial resurfacing on Touhy and Ashland Avenue; Cost savings based on City bidding; Striping Contract.

12. Chicago-Cook Workforce Partnership

A. Grant (Workforce Innovation Fund) from U.S. DOL to create a data system for performance tracking, client information, collect and disseminate data.  
   i. Savings: $3,000,000 (identified by CCA in their public report, the dates below reflect the funds that will be expended)  
      • Expended as of June 30, 2013 - $161,426  
      • Obligations from 12/1/2012 - 6/30/2015 - $764,861  
      • Obligations from 1/1/2014 – 6/30/2015 - $1,900,000  
      • The remaining balance will be charged to cover Partnership costs throughout the time of the grant.

B. Reconfiguration of 3 local workforce investment areas into one non-profit administrative agency serving all of Cook County and the City of Chicago  
   i. Savings: $2,000,000
C. 1E Dislocated Worker Assistance state grant from DCEO, to increase system capacity and to eliminate waiting lists at workforce centers.
   i. Savings: $3,000,000

D. National Emergency DCEO state grant, for additional training/employment
   i. Savings: $960,000

E. Range of Strategic Initiatives—Job Clubs, Platform to Employment expansion, Parent Partnership, Youth employment initiatives
   i. Savings: $150,000 commitment to date. Proposals for additional funding under review.

F. Regional Service Delivery Improvements – revenue neutral
   i. Consolidate RFP Process
   ii. Improve LMI Data Analysis & Utilization/Dissemination
   iii. Focus Career Path Occupations for ITA purposes
   iv. Revise training provider certification/evaluation process
   v. Link workforce system with region’s economic development efforts
   vi. Improve performance management
   vii. Create Integrated Workforce Information System